



# BOOKING CONDITIONS

These Conditions are for the Information of Members and Guests  
Please read them carefully as there are some changes from last year



Southern Cross is a Christian club lodge with Aims as set out below. Please provide your own linen, assist in meal-time setting/serving/washing up & vacuum your room on departure. And see our [SUMMER/AUTUMN](#) details, "[WINTER/SPRING RATE SCHEDULE](#)" & "[WINTER/SPRING INFORMATION FOR MEMBERS AND THEIR GUESTS](#)".

## Aims Of The Chalet (based on Clause 3A of the Company's Memorandum of Association)

- To encourage the enjoyment of God's good things through activities that the high country affords, such as bushwalking and cycling, along with the challenges of skiing & snowboarding.
- To provide a venue & social environment within which we can experience a happy, caring relationship with others within the Chalet, & where the Holy Spirit may use us to be a blessing to one another.
- To provide stimulus & encouragement for personal growth in Christian discipleship, by encouraging all our members and guests to use a clear Bible-based, systematic teaching program with appropriate discussion.
- To provide facilities & produce an atmosphere, in which people may hear the gospel & be challenged to receive Jesus Christ as their own personal Saviour & Lord.
- To encourage all involved with the Chalet to maintain a positive Christian lifestyle on the snow fields, so that others may be attracted to Christ.

## Making and Confirming a Booking

For details of how to [download a booking form](#), fill in on your computer (or fill in by hand), print, [email](#), fax and/or post, see [www.southerncross.youthworks.net/BookUsFormCompletionInstructions.htm](http://www.southerncross.youthworks.net/BookUsFormCompletionInstructions.htm). You may also request a booking by [email](#) or phone. **Bookings cannot be confirmed until at least a 50% deposit is received.** You may pay by Internet Funds Transfer (*we shall advise you how to pay by Internet after your booking request is received*), by cheque or credit card (but we recommend you don't include credit card details be in the body of an email). A **2% discount** applies to **full prompt payment by Internet Transfer** or cheque.

Subject to Preferential Booking System entitlements and payment (refer to [RATE SCHEDULE](#) for details), bookings are confirmed in order of receipt by the Booking Coordinator. Every effort is made to accommodate your first preference but this is not always possible as our lease is for 25 beds (including staff) – so please ensure that you include alternative preferences. If necessary, a ballot is conducted for equal priority bookings.

Rooms are allocated prior to your arrival at Southern Cross with consideration to the needs of the total group. Every effort is made to meet guest and family needs. However, in order to maximise occupancy, there may be occasions where we are unable to meet all requests. Room allocation confirmation is not available ahead of time, and our staff (lodge Hosts or Caterer) will advise you of your room on arrival.

A confirmation email or letter will be sent to you once the Booking Coordinator can confirm your booking. Except for short notice bookings, no other form of communication is recognised as confirmation of a booking.

## Final Payment

Your final payment is due one month prior to booking commencement, otherwise your booking may lapse.

## Cancellation

A \$50 administration fee applies to all cancellations (not to booking date changes). In addition, if less than 2 months' notice is given, and the bed(s) are not rebooked, all fees (less than 1 months' notice) or 50% deposit (between 1 and 2 months' notice) may be forfeited.

[ Please consider effecting Travel Insurance including Cancellation Insurance – various insurers may be located via the Internet ]

## Terms Of Agreement

Guests of Southern Cross Chalet acknowledge the Aims of the Chalet and agree to abide by the following :

1. Arrive at and leave the Chalet at the times specified in your confirmation letter, and to let our staff know of any change in expected arrival time – especially if arriving late for the evening meal on the first day.
2. Include any special dietary requirements on the booking form, and contact our staff direct if necessary.
3. Endeavour to contribute to the community life of the Chalet.
4. Act cooperatively with our staff and other guests during your stay.
5. Children under age 18 must be booked with and under the control of a parent or another adult.
6. Smoking is not permitted in the Chalet. Smoking is permitted outdoors only.
7. No alcohol or illegal drugs are to be brought onto the property.
8. Pets are not permitted within the Chalet or the National Park.
9. Respect other guests' rights to proper rest and sleep.
10. Respect and care for the property and equipment of the Chalet.

**SMIGGIN HOLES, KOSCIUSZKO NATIONAL PARK NSW 2624, Ph (02) 6457 5252 during season**

Southern Cross Ski Chalet is the trading name of Anglican Youth Department Diocese of Sydney Ski Lodge Limited ABN 44 000 407 349

**Bookings & Info: Brian & Julie – Phone (02) 9130 8587 Fax (02) 8268 3310 PO Box A287 Sydney South NSW 1235**

**Email: [sxscbookings@youthworks.net](mailto:sxscbookings@youthworks.net) Website: [www.southerncross.youthworks.net](http://www.southerncross.youthworks.net)**